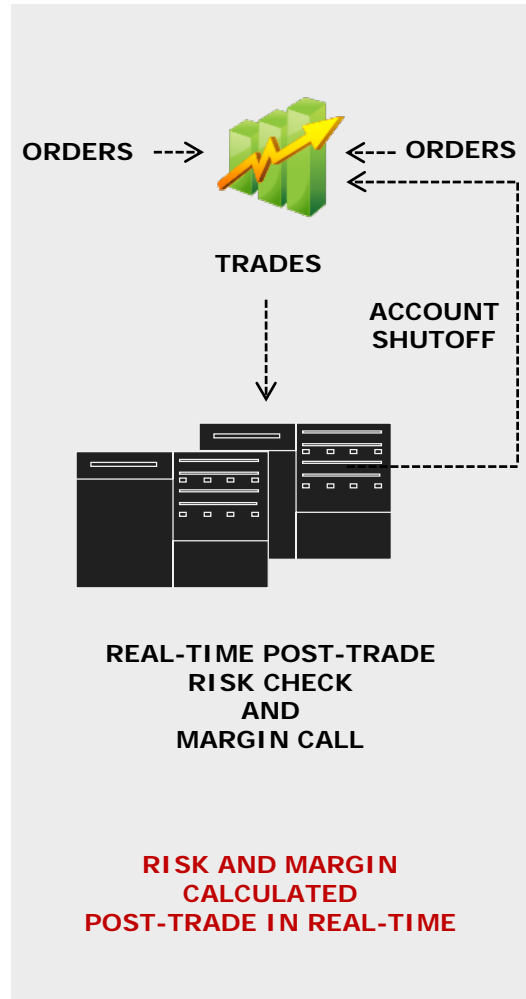


UNIQUE REAL-TIME RISK MANAGEMENT = STABILITY CHALLENGE

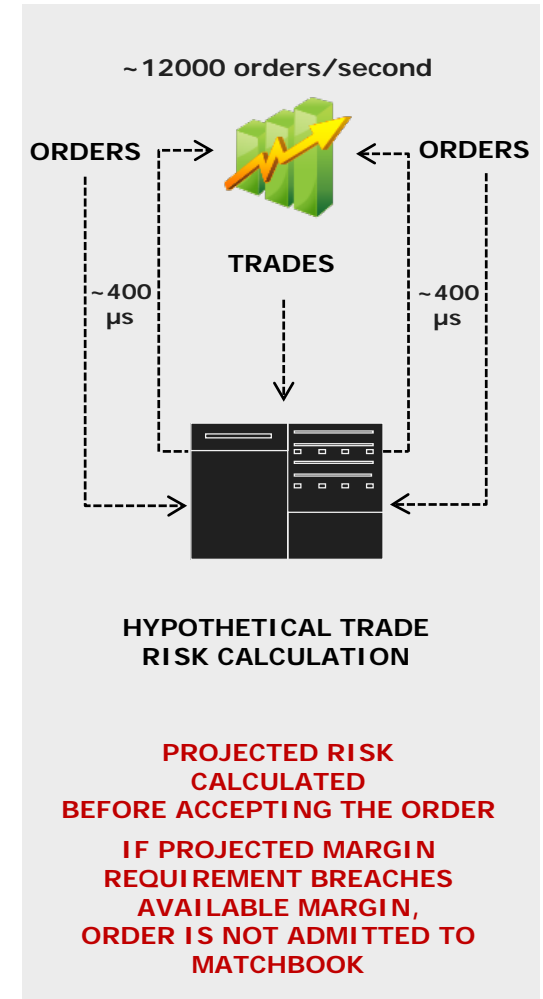
BASIC



REAL-TIME POST-TRADE



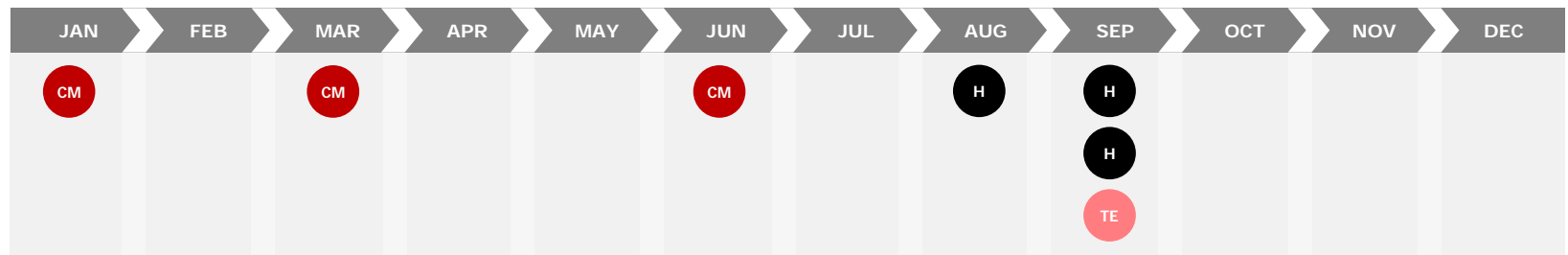
REAL-TIME ORDER PRE-CLEARING



THE INGLORIOUS 2015

INCIDENT	DATE	SOLUTION
HARDWARE FAULT DISRUPTING THE BACKUP SCHEME	August, 12 September, 1 September, 8	<ul style="list-style-type: none"> Hardware replacement and upgrade (< 3 years) Migration to «flat» network topology Network segregation Human resource development in operation and maintenance department New Tier III data center
CLEARING MODULE FAULTS	January, 12 March, 5 June, 15	<ul style="list-style-type: none"> Segregation of Trading and Clearing modules Emergency limit check scheme Orders risk check model update Development process improvement <ul style="list-style-type: none"> Software Development Life Cycle practices implementation Introduction of “destructive testing” Testing cycle extension
TRADE ENGINE FAULTS	September, 21	<ul style="list-style-type: none"> Trade engine cloning (as a part of trading and clearing modules segregation programme) Common development process improvement

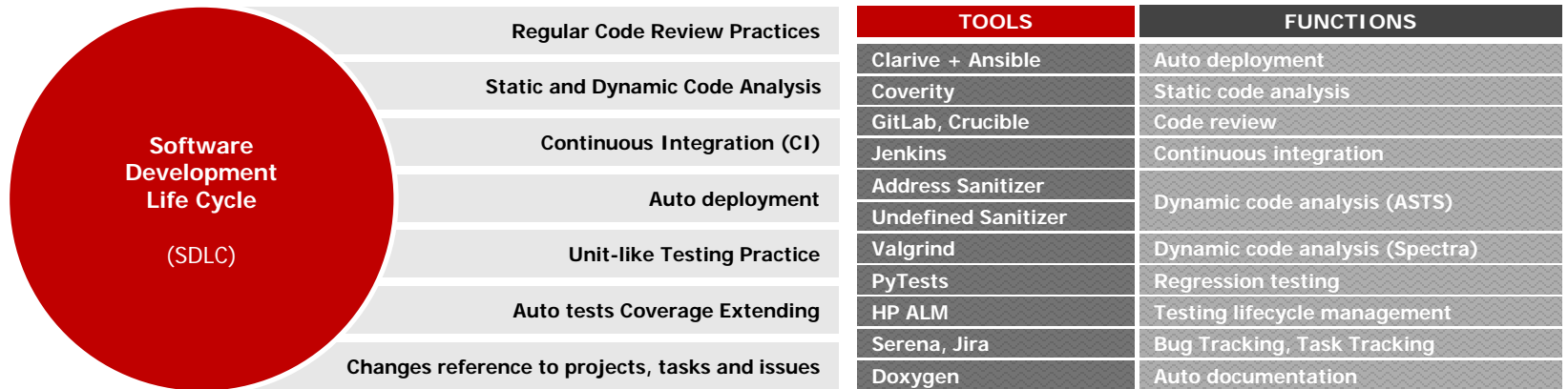
CRITICAL FAULTS IN 2015 TIMESCALE



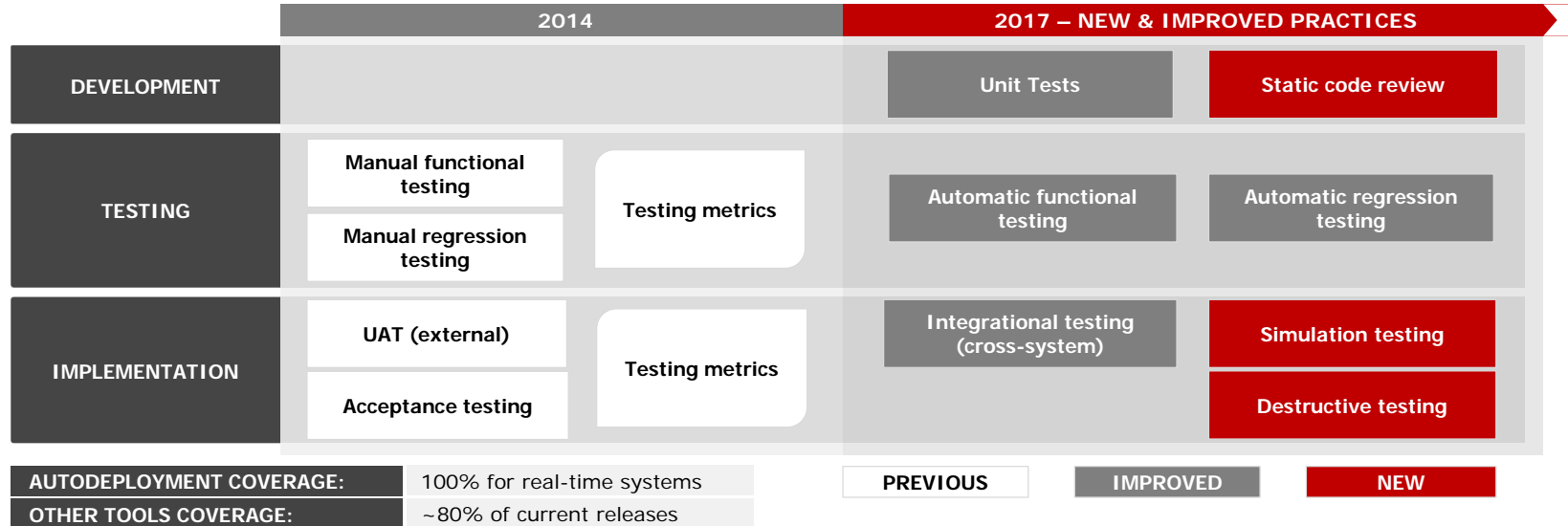
OLD SOFTWARE DEV PRACTICES COULDN'T COPE WITH COMPLEXITY

=> NEW DEV PROCESS

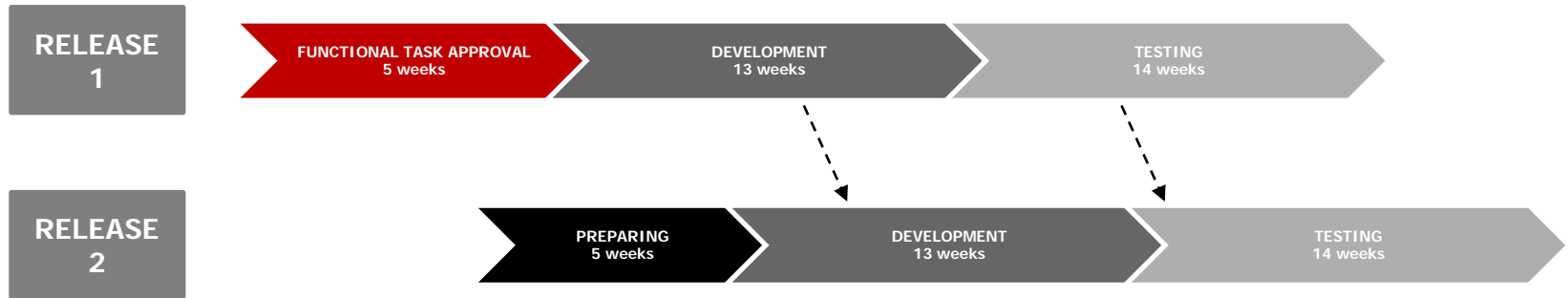
SOFTWARE DEVELOPMENT LIFE CYCLE



QUALITY ASSURANCE PRACTICES



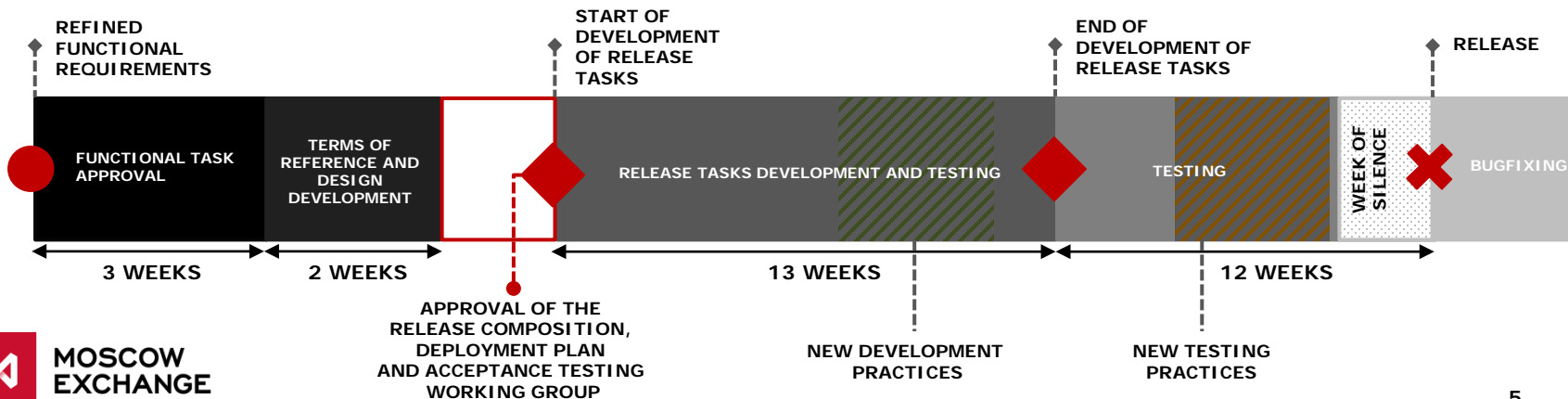
CAN'T SPEND 100% TIME TESTING, NEED TO DELIVER!



AFTER THE ACTIVE PHASE OF DEVELOPMENT, DEVELOPERS

- ✓ PARTICIPATE IN BUG CORRECTION
- ✓ START WORKING ON THE TASK OF THE NEXT RELEASE
- ✓ IMPROVE METHODS AND TOOLS FOR TESTING
- ✓ WORK ON APPROVED NON-RELEASE TASKS
- ✓ WORK ON OPTIMIZATION AND TECHNOLOGICAL DEVELOPMENT

RELEASE CYCLE



THE GREAT NETWORK MELTDOWN OF AUGUST, AND WHAT WE DID ABOUT IT

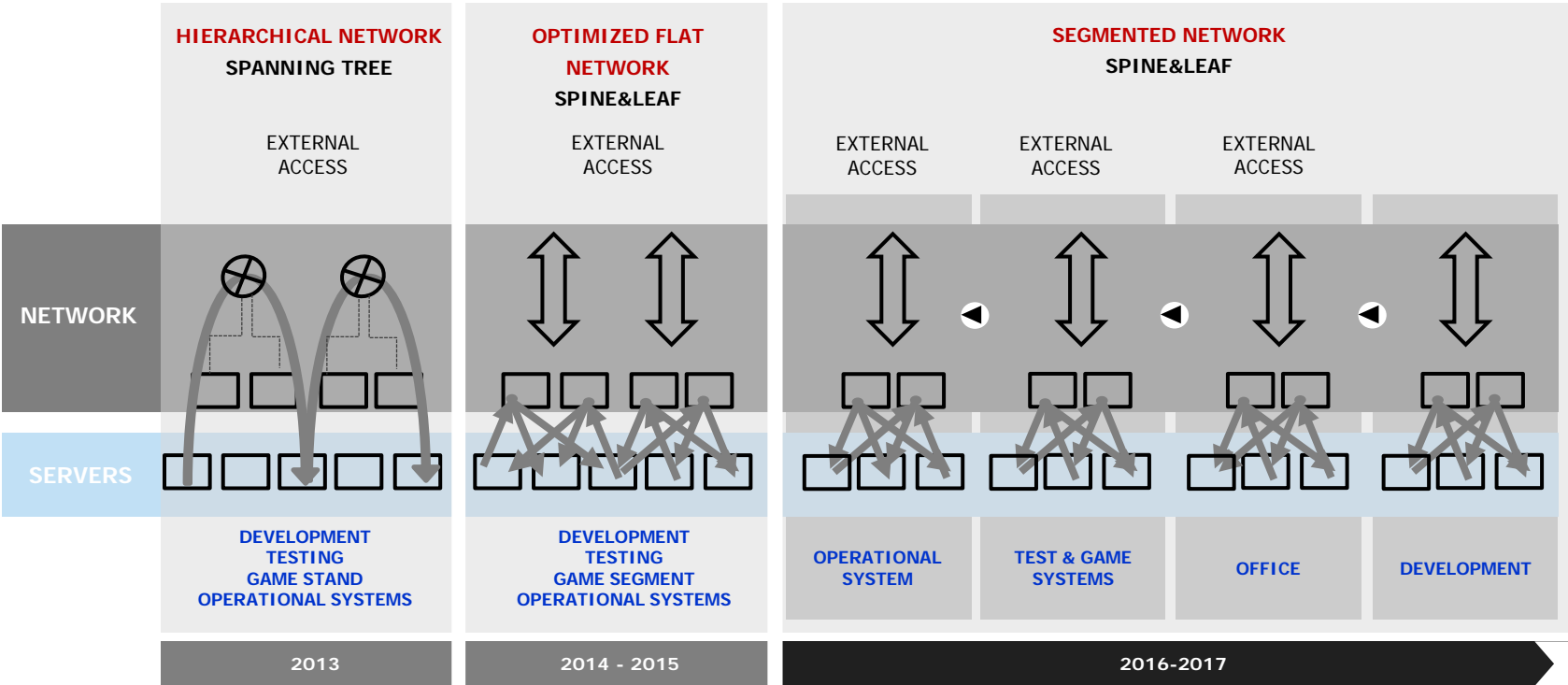
Spine & Leaf «flat» network topology implementation significantly decrease expectation of repeating serious consequences in case of network storm

MAIN LOAD ON THE ROOT DEVICES

NETWORK STORMS NON-PERSISTENT

INCREASED RESISTANCE TO NETWORK STORMS

CONTAINMENT OF NETWORK DAMAGE IN ONE SEGMENT

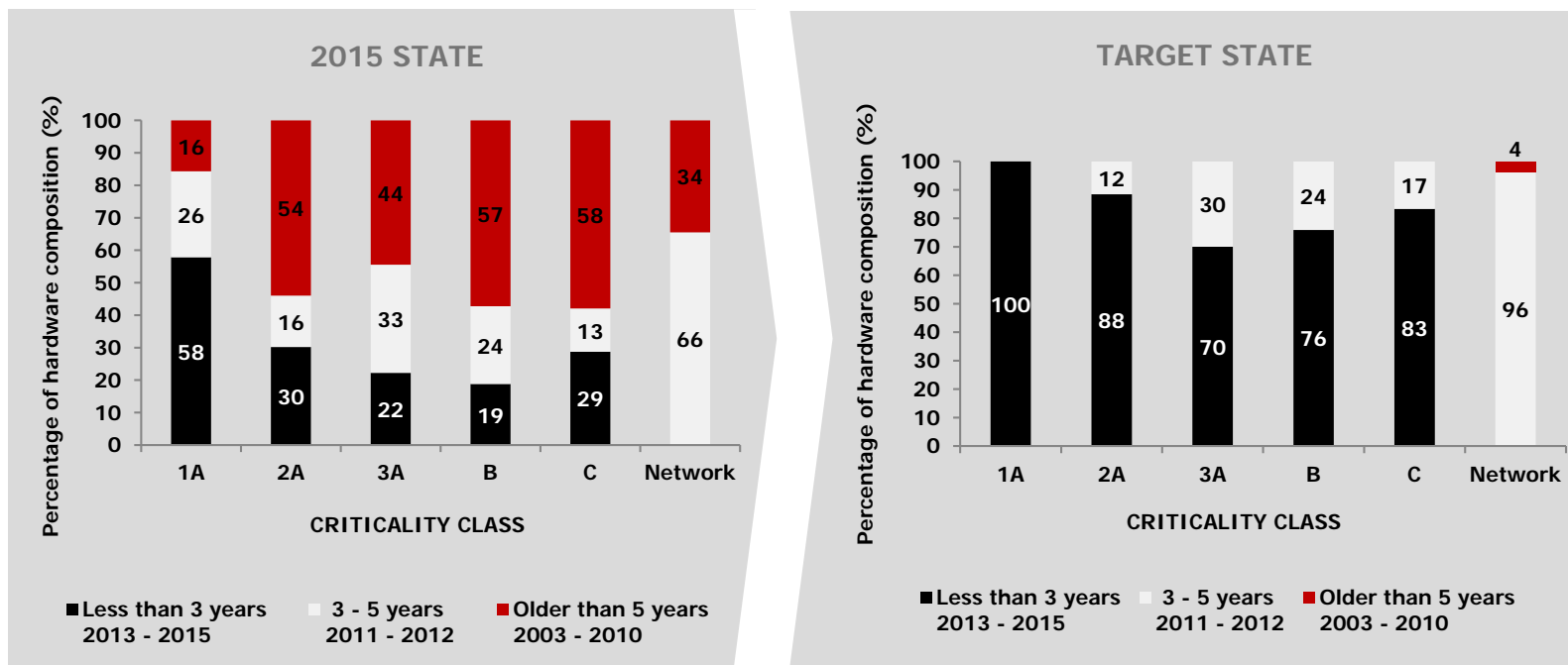


HARDWARE: NEWER IS BETTER

TECHNICAL POLICY REQUIREMENTS (INTRODUCED IN 2014)

SYSTEM	CRITICALITY CLASS	EQUIPMENT UPDATE PERIOD
TRADING SYSTEM ENGINE (REAL-TIME)	1A	3 YEARS
MAIN PRODUCTION SYSTEMS	2A, 3A	4 YEARS
RESPONSIBLE SYSTEMS	B	4 YEARS
NON-CRITICAL SYSTEMS	C	5 YEARS
NETWORK	---	5 YEARS

HARDWARE PARK BY AGE



NEW DATA CENTER

RELIABILITY

- ✓ Tier-3 certified data center delivers 99,98% availability
- ✓ Compliance with safety requirements of Payment Card Industry Data Security Standard (PCI DSS) v.3 to ensure the security of customer information
- ✓ High level of safety and resistance to adverse external influences



SECURITY

- ✓ Stand-alone building
- ✓ Security service
- ✓ Administered surrounding territory, guarded area
- ✓ Access control system
- ✓ CCTV monitoring

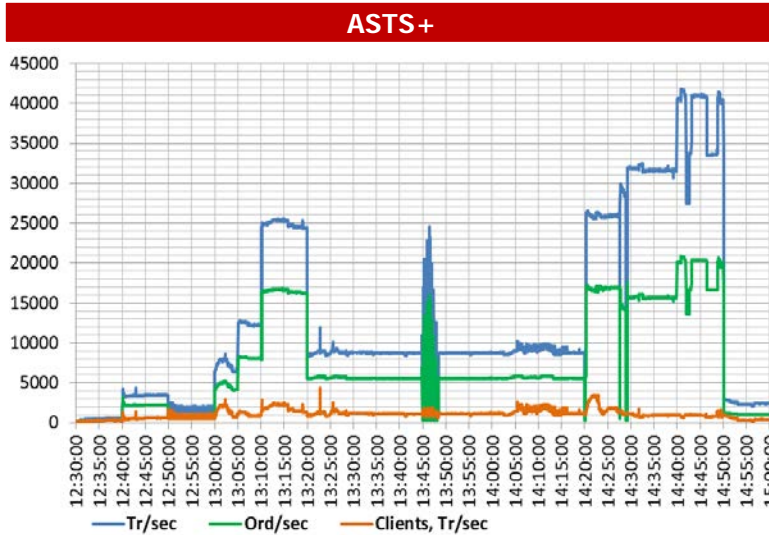
FURTHER DEVELOPMENT CAPACITY



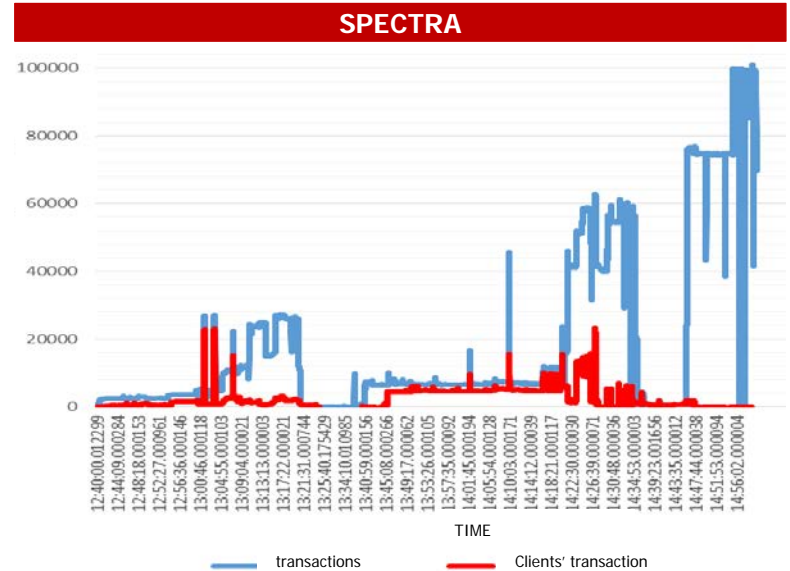
ICING ON A RELIABILITY CAKE: BETTER PERFORMANCE

Results below from annual joint Exchange/brokers stress tests of core infrastructure , fall 2016

LOAD TESTING RESULTS

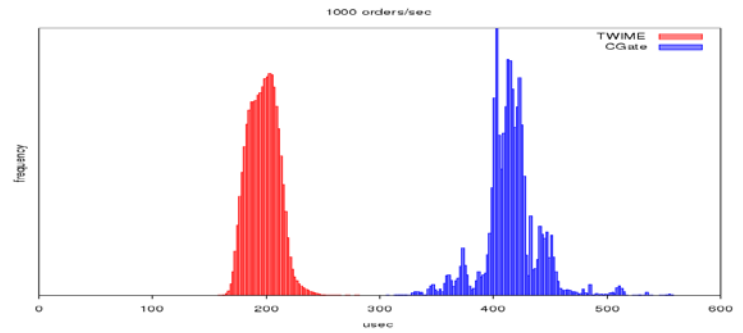


Average response time:	230 μs
90% responses	< 270 μs
99% responses (transaction frequency less than 50 per second)	< 400 μs
99% responses (transaction frequency higher than 500 per second)	1500 μs
99.9% responses (typical real market frequency of transactions)	< 600 μs



Average response time: ¹	250 μs
Under load up to 50 000 Tr/sec	< 250 μs
99% responses	< 1000 μs

TWIME AND CGATE COMPARISON



¹ For forecasted within the next year peak frequencies of 20 000 - 30 000 transactions per second

2016 - RETURN TO STABILITY, HOPEFULLY LASTING

